



Convio Migration: Whitelisting of Convio Mail Servers (Updated Version)

Beginning in mid-July 2010, NAR will begin the process of moving a portion of our member messaging to a new mail system. Through the remainder of the year, we will gradually move not only NAR emails that serve our federal advocacy, Federal Political Coordinators, RPAC and Broker Involvement Program communications, but also the member communications from a large number of state and local associations from GetActive to Convio.

Over the past few years while using GetActive, we have spent considerable energy ensuring deliverability through our private network servers. While Convio manages deliverability to all major ISPs, it is NAR's responsibility to manage deliverability through our own member corporate networks.

As a precursor to migration, it is critically important to have Convio mail servers whitelisted at as many broker/real estate and association offices as possible. We need your help to get the word out to your brokers, and their respective IT departments, that this change is coming. Without this step it will be much more difficult to get our newsletters, Calls for Action, Broker Involvement Program notifications, event invitations, and other important information to our members.

We also need your help to ensure deliverability within your own association's office networks. Please use this information below to facilitate the whitelisting process.

Since we will continue to send emails across both GetActive and Convio through the remainder of the year, it is crucial you retain the GetActive IP range as well as add the new Convio IP range. You will be able to remove the GetActive IP range after the first of the year in 2011.

Whitelisting Convio by Domain

If the mail system is capable of whitelisting messages issued From a specific domain, then the following two domains should be provided to the admin staff.

cluster2.convio.net
cluster3.convio.net

Whitelisting Convio by IP Address Range

The following two ranges whitelisted in full will capture all Convio mailing infrastructure IP addresses.



66.45.103.0/25
69.48.252.128/25

Whitelisting Convio by Single IP Address

If the mailing infrastructure requires that IP addresses be whitelisted singularly, please provide the following list of IP addresses to your organization's email administrative staff.

66.45.103.33
66.45.103.63
66.45.103.64
66.45.103.65
66.45.103.66
66.45.103.67
66.45.103.68
66.45.103.69
66.45.103.70

69.48.252.163
69.48.252.164
69.48.252.165
69.48.252.166
69.48.252.167
69.48.252.168
69.48.252.169
69.48.252.170

Whitelisting GetActive by IP Address Range

The following range, whitelisted in full, will capture all Convio mailing infrastructure IP addresses.

65.160.234.0 through 65.160.234.255

Please contact us if you have any questions or need assistance facilitating this request. You can reach us at cmcdonough@realtors.org.